



**Our teams stand prepared and ready to help you**

Like you, we've been closely monitoring the unique and ever-changing global health crisis. Our thoughts and well wishes are with those affected by the outbreak of the coronavirus, COVID-19.

We are committed to being there for you, our customer, regardless of how the situation unfolds and our team remains ready to support you and your business.

**The health and safety of everyone is key**

First and foremost, the health, safety, and well-being of our customers and employees remains our highest priority. But we also want to ensure you and your organization that we are prepared to handle this situation as it evolves, and continue providing the same great level of service that you have come to expect from us.

Northpoint has an effective contingency plan in place and it is business as usual as of right now. As this situation continues to evolve, and we continue to monitor government authorities' assessments and advice, we will adjust our procedures accordingly if needed. We will continue to strive to meet our customers' needs while adhering to government mandates and guidance, and ensuring our employees safety. Should we be forced in the future to send employees home, they are equipped with the ability to work from home and continue day to day operations without any foreseeable interruption to our customers.

Northpoint Commercial Finance is here to help, and we encourage customers who may be impacted, to reach out to discuss how we might be of assistance.

I am proud to work with a strong team of dedicated individuals and it is in times like these that we can truly see our character and our strength. Know that this too will pass and that we will move ahead, together stronger than ever.

As always, we thank you for your business and look forward to a long, prosperous relationship. If you have any questions, please contact your Northpoint account management team or sales representative.

Sincerely,

Dan Radley

CEO Northpoint Commercial Finance